

# EUROPEAN CUSTOMER SERVICE REPRESENTATIVE

## KETTERING

We require a professional, dedicated and team-orientated person to work in our European Customer Services Department. You will provide an exceptional level of support to our extremely busy German Franchise Network. Your main responsibilities will include taking inbound calls and resolving customer queries.

You will also process sales orders and in addition will be involved in recognising sales opportunities and will use these opportunities to sell Snap-on product to our German Franchisee Network.

As such you must be fluent in German and be able to converse both orally and in writing.

You will also be involved with the ancillary elements of any office based role including filing and archiving. Ideally, you will possess previous experience of working within a varied and high pressure environment and due to the nature of our business a flexible approach to your work is essential.

CV's/letters of application should be sent to the HR Department at [employment@snapon.com](mailto:employment@snapon.com)

---

### General Data Protection Regulations (GDPR) Compliance

The data you supply will be used so we later communicate with you appropriately. Please check our [PRIVACY POLICY](#) for information on how we store, protect and manage your submitted data.



Find us on



[www.snapon.co.uk/careers](http://www.snapon.co.uk/careers)

**Snap-on**