

FRANCHISE SUPPORT SPECIALIST

NORTH EAST

We require a professional, dedicated and team-orientated person to work as part of our extremely busy Snap-on Tools Sales Network. The successful candidate will join our Sales Team by pro-actively supporting their Franchisees and customers.

This role is ideally suited to those who wish to pursue a management career with a world class leading brand. This role is considered a hands-on management apprenticeship and full training will be given. Although not exhaustive the Franchise Support Specialist (FSS) will provide support through conducting regular inventories, conducting route surveys and preparing schedules as required. They will be expected to provide the highest levels of professional, passionate customer service to service open Snap-on routes, which will include (but is not limited to) selling and collecting receivables.

They will assist the Sales Team by supporting sales meeting (including preparation of materials) and support Franchisees on matters such as new Franchisee 'tool ups', in addition to providing assistance at Tool and Equipment shows. They will aid new Franchisees in starting their business and will check-in terminated Franchisees and manage tool returns. In addition they will undertake credit audits in conjunction with their Manager and will also be engaged in selling off rejected stock at agreed value through their Sales Team.

For this challenging role we require a person who will ideally be a graduate looking to kickstart their career. They will have excellent interpersonal skills, strong core values and enjoy interacting with customers both on the telephone and on a face-to-face basis. They will be expected to plan and prioritise their workload, be dependable, and at all times have a flexible, passionate approach to work.

This is not a typical 9-5 role and due to the geographical nature of this role, regular overnight stays away from home will form part of this role on a regular basis and some weekend working will be expected. In addition and due to the nature of our business the FSS is expected to be physically fit enough to lift weights up to 20kg (and sometimes above - with assistance). They must also hold a full UK driving license.

CV's/letters of application should be sent to the HR Department at employment@snapon.com

General Data Protection Regulations (GDPR) Compliance

The data you supply will be used so we later communicate with you appropriately. Please check our [PRIVACY POLICY](#) for information on how we store, protect and manage your submitted data.



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Snap-on